

# RUSHMOOR HOUSING NEWS

Issue 11 - Spring 2008

*This newsletter is for people on Rushmoor Borough Council's Housing Register.*

## **We have also made the following changes to the way we process Housing Register applications.**

You can now **ONLY** apply on-line at [www.rushmoor.gov.uk](http://www.rushmoor.gov.uk) by clicking the homefinder icon.

Staff are available to help at the Council's offices or will visit you at home in exceptional circumstances.

We will delete incomplete on-line applications after 28 days. We will return any incomplete paper applications to the applicant for completion.

We will only accept your applications if you provide two forms of written ID. If we do not receive this within 28 working days, we will not process your application.

We will not accept applications from people outside the borough until we have received written proof that the applicant has also registered for housing with their home authority. If we do not receive this within 28 days, we will not process the application.

People who apply to join the register and, on initial assessment, have 40 points or less, will be asked to confirm if they want us to process their application, as they will face a long wait on the Housing Register.

All applicants must renew their application annually. We will cancel applications if we do not receive confirmation within 28 days.

## ***CHANGES TO OUR ALLOCATIONS POLICY***

From 1 February, we are making a number of changes to our Rushmoor Home Finder policy. These changes are set out below.

- To qualify for local residence points, new applicants will need to provide written proof that they have lived in the borough for 12 consecutive months. Exceptions will be people accepted as legally homeless and those staying in the women's refuge.
- We will increase the points to people who under-occupy their home, from five to ten for each bedroom no longer needed. This should help make more efficient use of the housing stock.
- We will be deleting points for key workers and shared ownership schemes. This is because the Hampshire Zone Agent, Swaythling Housing Association deals with these nominations and sales. Details of this service can be found at [www.homesinhants.co.uk](http://www.homesinhants.co.uk).
- We will increase discretionary points from five to ten. We award these points in exceptional circumstances where a person's needs are not fully reflected by the points' scheme.

**Please note if you are affected by these changes, we will automatically update your points, so you do not need to do anything.**

## Don't forget to renew your application.

It is your responsibility to renew your application each year. We will send you a reminder, but if you fail to renew it, your application will be cancelled.

# FACT AND FIGURES

	Bedsits/ one bed oap /sheltered	One bed	Two bed	Three bed	Four bed +	TOTAL
<b>Number on the register</b>						
February 2007	469	2,208	1,201	737	151	4,766
September 2007	430	3,294	1,553	930	174	6,381
November 2007	478	2,575	1,087	662	135	4,937
<b>Number housed through Rushmoor Home Finder February - November 2007</b>						
Registered living in borough	36	28	55	20	1	140
Registered living outside the borough	9	-	1	1	-	11
<b>TOTAL</b>	<b>45</b>	<b>28</b>	<b>56</b>	<b>21</b>	<b>1</b>	<b>151</b>
<b>Number housed through HomeSelecta into the Rushmoor area</b>						
Rushmoor applicants and living in Rushmoor	2	2	5	2	-	11
Guildford applicants	-	-	1	1	-	2
Hart applicants	-	-	3	1	-	4
Waverley applicants	1	-	-	-	-	1
<b>TOTAL</b>	<b>3</b>	<b>2</b>	<b>9</b>	<b>4</b>	<b>-</b>	<b>18</b>
<b>Rushmoor applicants housed outside of Rushmoor through HomeSelecta</b>						
By Guildford	-	6	4	1	-	11
By Hart	3	3	1	-	-	7
By Waverley	-	4	1	-	-	5
<b>TOTAL</b>	<b>3</b>	<b>13</b>	<b>6</b>	<b>1</b>	<b>-</b>	<b>23</b>
<b>Applicants housed through HomeSelecta - Summary</b>						
Guildford	4	8	7	2	-	21
Hart	8	2	3	1	-	14
Rushmoor	3	2	9	4	-	18
Waverley	5	6	4	3	-	18
<b>TOTAL</b>	<b>20</b>	<b>18</b>	<b>23</b>	<b>10</b>	<b>-</b>	<b>71</b>

	Housing Assoc.	%
<b>Rushmoor Housing Register applicants re-housed into housing association lettings 2006/07 by ethnicity and nationality</b>		
<b>ETHNICITY</b>		
White: British	289	88.7
White: Irish	1	0.3
White: Other	8	2.5
Mixed: White & Black Caribbean	2	0.6
Mixed: White & Black African	0	0.0
Mixed: White & Asian	2	0.6
Mixed: Other	2	0.6
Asian/Asian British: Indian	0	0.0
Asian/Asian British: Pakistani	1	0.3
Asian/Asian British: Bangladeshi	0	0.0
Asian/Asian British: Other	2	0.6
Black/Black British: Caribbean	1	0.3
Black/Black British: African	6	1.8
Black/Black British: Other	0	0.0
Chinese/Other: Chinese	0	0.0
Chinese/Other: Other	4	1.2
Refused	8	2.5
<b>TOTAL</b>	<b>326</b>	
<b>NATIONALITY</b>		
UK national resident in UK	307	94.2
UK national returning from residence overseas	1	0.3
Czech Republic	0	0.0
Estonia	0	0.0
Hungary	0	0.0
Latvia	0	0.0
Lithuania	0	0.0
Poland	1	0.3
Slovakia	0	0.0
Slovenia	0	0.0
Other European Economic Area (EEA) country	7	2.1
Any other country	3	0.9
Refused	7	2.1
<b>TOTAL</b>	<b>326</b>	

# Our Housing Options team - Here to help you

Housing Options Direct Line		01252 398 634
Suzannah Hellicar	Housing Options Manager	01252 398 641
Maggie Gibson	Housing Options Team Leader	01252 398 628
Claire Leivers	Rent Deposit Officer	01252 398 623
Anne Chadwick	Housing Options Officer	01252 398 567
Marlene Berry	Housing Options Officer	01252 398 642
Diane Thornley	Nominations Officer	01252 398 644
Lisa Thornett	Housing Register Officer	01252 398 645
Barbara Horastead	Housing Register Officer	01252 398 645
Hazel Glen	Housing Options Assistant	01252 398 627
Jean Blackie	Housing Options Assistant	01252 398 562
Beverly Broadey	Housing Options Assistant	01252 398 633

## Contacts for further information

It is possible to provide the contents of this newsletter in larger print, other languages, braille or audio tape, although we will need 10 days' notice for some versions.

就本單張的內容，我們可能可以提供中文、特大字體、凸字或錄音帶格式的副本，但對於其中某些版本，我們將需要10天的通知期，才可向你提供。

इस लीफलेट की विषय-वस्तु को आपकी भाषा, बड़े अक्षरों, ब्रेल या ऑडियो टेप में उपलब्ध कराना सम्भव है, यद्यपि हमें कुछ एक रूपांतरों के लिए 10 दिन की पूर्वसूचना की आवश्यकता होगी।

यस पर्चा (लीफलेट) को विषय वस्तुलाई तपाईंको भाषा, दूलो अक्षर, ब्रेल अथवा ऑडियो टेपमा उपलब्ध गराउन सम्भव छ, यद्यपि कतिपय रूपान्तरहरूको लागि हामीलाई 10 दिनको पूर्व-सूचना आवश्यक हुनेछ।

اس لیفلٹ (پرچہ) کے مواد کو آپ کی زبان، بڑے چھاپے، بریل یا آڈیو ٹیپ میں فراہم کرنا ممکن ہے، تاہم ہمیں کچھ ایک متن کے لیے 10 روز کی پیشگی اطلاع درکار ہوگی۔

É possível fornecer o conteúdo deste folheto na sua língua, num formato de impressão maior, em Braille ou em cassete áudio, embora precisemos de uma notificação de 10 dias para certas versões.

## FEEDBACK

We welcome your comments on this newsletter.

Please send them to:  
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## Contacts

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